- a. Each client shall have personal rights which include, but are not limited to, the following:
 - 1. To confidentiality as provided for in Title 42 Chapter I, Subchapter A, Part 2 Sections 2.1 through 2.67, Code of Federal Regulations.
 - 2. To be accorded dignity in personal relationships with staff and other persons.
 - 3. To be accorded safe, healthy, and comfortable accommodations to meet their needs.
 - 4. To be free from intellectual, emotional, verbal and/or physical abuse, exploitation, prejudice, or inappropriate sexual behavior.
 - 5. To be informed by the program of the provisions of law regarding complaints including but not limited to the address and phone number of the Department.
 - 6. To be afforded access to emergency medical or dental care.
 - 7. To be free from discrimination based on race, color, ancestry, national origin, religion, creed, age, disability, sex, sexual orientation, gender identity or expression, marital status, medical condition, or military or veteran status.
 - 8. To be afforded access to their client records.
 - 9. To be treated for the life-threatening, chronic disease of substance use disorder with honesty, respect, and dignity, including privacy in treatment and in care of personal needs.
 - 10. To be informed by the treatment provider of all the aspects of treatment recommended to the client, including the option of no treatment, risks of treatment, and expected result or results.
 - 11. To be treated by treatment providers with qualified staff.
 - 12. To receive evidence-based treatment.
 - 13. To be treated simultaneously for co-occurring behavioral health conditions, when medically appropriate and when the treatment provider is authorized to treat co-occurring conditions.
 - 14. To receive an individualized, outcome-driven treatment plan or progress notes.
 - 15. To remain in treatment for as long as the treatment provider is authorized to treat the client.
 - 16. To receive support, education, and treatment for their families and loved ones, if the treatment provider is authorized to provide these services.
 - 17. To receive care in a treatment setting that is safe and ethical.
 - 18. To be free from mental and physical abuse, exploitation, coercion, and physical restraint.
 - 19. To be informed of these rights once enrolled to receive treatment, as evidenced by written acknowledgment or by documentation by staff in the clinical record that a written copy of these rights was given.
 - 20. To receive ethical care that covers and ensures full compliance with the requirements set forth in Chapter 5 (commencing with Section 10500) of Division 4 of Title 9 of the California Code of Regulations and the alcohol and other drug program certification standards adopted in accordance with Section 18132, as applicable.
- b. All clients shall be personally advised of, and given at admission, a copy of the rights specified in subsection (a)(1) through (20).

- c. The program shall post a copy of the client rights in a location visible to all clients and the public.
- d. Any program conducting research using clients as subjects shall comply with all standards of the California Research Advisory Panel and the federal regulations for protection of human subjects (Part 46 of Title 45 of the Code of Federal Regulations).